Reporting Nonprofit Overhead: Problems and Solutions

Ken Wing, Mark Hager, Tom Pollak, Patrick Rooney ARNOVA 2004 Los Angeles, CA

### Thank-You!

Supported by:

- Atlantic Philanthropies
- Ford Foundation
- Charles Stewart Mott Foundation
- David and Lucille Packard Foundation
- Rockefeller Brothers Fund
- Housed at:
  - Urban Institute Center on Nonprofits and Philanthropy
  - Indiana University Center on Philanthropy

# Study Goals

- Understand how nonprofits raise, spend, measure and report funds for fundraising and administration
- Work with practitioners, policy makers and the accounting profession to improve standards and practice
  - See it all at <u>www.coststudy.org</u>

## **Multiple Research Phases**

- Analysis of IRS Form 990 data, n≈228,000
- Survey of fundraising and accounting practices, n≈1500
- Detailed case studies, n=9

## Implausible 990s

- 37% of IRS Forms 990 reporting over \$50K in private contributions report ZERO fundraising or special event costs
- Ditto for a quarter of NPOs reporting \$1-5M, and 18% reporting over \$5M, in contributions
- A quarter of NPOs reporting some fundraising costs report over \$15 in contributions for each dollar spent: under 7 cents per dollar raised
- 13% of Forms 990 report ZERO management and general expenses

## About Those Overhead Ratios...

- Of the 2/3 of NPOs under \$500K, 16% reported no M&G, 3.4% reported 100% M&G, and 1.5% did not report functional costs
- 12% of all NPOs reported all staff as M&G; 13% reported all staff as program
- Under 1/2 report salaries for officers in Line 25. Of those that do, 12% reported it as all program, 1/3 as all M&G.
- 7% charged all accounting fees to program;
  1/5 split them across categories

### Behind the Numbers: Survey Findings

- Only 1/3 tracking staff time by category each payroll period
- Of NPOs getting grants from foundations, only 25% charge the grant proposal writing costs to fundraising
- Of NPOs getting grants from government, only 17% charge the grant proposal writing costs to fundraising

# Case Study Findings: Reporting

- Retrospective annual allocation of personnel expense. Accuracy questionable
- Glaring functional expense reporting errors
- Nonprofits responding to pressure to keep real and reported overhead low
- Capital gifts and in-kind donations create unique reporting problems
- Form 990 offers a different picture than GAAP for conglomerates and those leveraging donated space and services

## Conclusions

- Underreporting of overhead spending by nonprofits is significant and widespread
- Comparisons based on reported numbers can easily lead to flawed conclusions
- Three sources of reporting problems
  - Weak accounting staff and systems
  - Intentional underreporting
  - Unique nonprofit accounting issues

# Recommendations: Capital Gifts

For depreciable items:

- Adopt and disclose implied-time-restriction policy
- Recognize gift as item depreciates
- Permitted by SFAS 116
- For non-depreciable items
  - Segregate capital from operating items in activities statement
  - Permitted by SFAS 117

### **Recommendations: In-Kind Donations**

Segregate monetary from in-kind transactions in activities statement

Permitted by SFAS 117

## Recommendations: Form 990

- Follow GAAP except where a clear public purpose is served
  - Consolidated reporting
  - Classification by restriction
  - In-kind donations
  - Other variations
- Provide for segregated reporting of capital and in-kind transactions

## **Contact Information**

- Mark Hager, Senior Research Associate, Center on Nonprofits and Philanthropy, Urban Institute, 2100 M Street NW, Washington, DC 20037, 202-261-5345 Mhager@ui.urban.org
- Thomas Pollak, Assistant Director, National Center for Charitable Statistics, Urban Institute, 2100 M Street NW, Washington, DC 20037, 202-261-5536 <u>tpollak@ui.urban.org</u>
- Patrick Rooney, Ph. D., Director of Research, Center on Philanthropy, Indiana University, 550 West North St, Suite 301, Indianapolis, IN 46202-3272, 317-684-8908, <u>rooney@iupui.edu</u>
- Ken Wing, Kennard T. Wing & Co., 224 Kathmere Rd., Havertown, PA 19083, 610-789-8727, <u>kennarwing@aol.com</u>